



HAMPTON SHALER WATER AUTHORITY

PO BOX 66
3101 McCULLY RD
ALLISON PARK, PA 15101

412-486-4867
FAX 412-486-4345
www.hswa-pa.org

CONSENT TO PERFORM WATER SERVICE THAWING

Dear Customer:

It has been determined by the Authority's representative that your water service is frozen. It is impossible at this point to determine if the frozen pipe is between the home and the yard shut off valve, which is owned by the customer, or from the yard shut off valve to the main, which is owned by the Authority.

By signing this consent form, you are agreeing to allow the Authority to thaw the water service. If it is determined that the freeze was on the Authority owned portion of the service, there will be no charge to you.

However, if it is determined that the freeze is on the customer/owner portion of the water service, you will be invoiced at a rate of \$80 per hour with a minimum of \$300.

If you are agreeable to these terms, please complete the bottom portion of this form and return it to the Authority's service representative.

SIGNATURE

PRINTED NAME

SERVICE ADDRESS

CITY, STATE, ZIP CODE

DATE